

HUNTINGDONSHIRE DISTRICT COUNCIL

Title/Subject Matter:	Corporate Performance Report, Quarter 2 2025/26
Meeting/Date:	Cabinet, November 18 th 2025,
Executive Portfolio:	Councillor Ferguson, Executive Councillor for Resident Services and Corporate Performance and Councillor Davenport-Ray, Executive Councillor for Climate Transformation & Workforce
Report by:	Gregory Moore (Performance Coordinator) and Steffen Gosling (Business Performance and Insights Team Leader)
Ward(s) affected:	All

Executive Summary:

This report provides Cabinet with an update on the Council's performance against the Corporate Plan at the end of Quarter 2 2025/26 (covering the period July to September 2025) including:

- Progress with Corporate Plan actions and projects
- Operational performance measures.

Recommendations:

The Cabinet is invited to consider and comment on progress and performance during Quarter 2, as summarised in the Corporate Performance Report attached and detailed in Appendices A, B, C and D

1. PURPOSE

- 1.1 This report presents the Council's progress against the Corporate Plan Actions and Corporate Performance Indicators during Quarter 2 (July to September 2025).

2. BACKGROUND

- 2.1 The Council's Corporate Plan 2023-2028 was refreshed for 2025/26 and approved at Council in May 2025.
- 2.2 The performance data in the attached Corporate Performance Report and its appendices relate to the performance measures, actions and projects agreed for 2025/26 and has been collated in accordance with standardised procedures.
- 2.3 An accessible version of the performance data is enclosed as Appendix D.

3. PERFORMANCE MANAGEMENT

- 3.1 Robust performance management is a priority at Huntingdonshire District Council, with stretch targets being commonplace and external benchmarking occurring where possible. This was noted as a strength for HDC by our recent Local Government Association Corporate Peer Challenge.
- 3.2 Cabinet members and the Overview and Scrutiny (Performance and Growth) Panel are central to the Council's Performance Management Framework. This report provides regular performance data, allowing Councillors to review quarterly progress on strategic outcomes.
- 3.3 The **Corporate Performance Report (Appendix A)** summarises progress and performance by outcome. Each outcome has a summary followed by tables and pie charts summarising the status of actions/ and projects followed by the performance measures. A full list is also provided for each outcome which shows the status reported for each action/project and performance measure linked to that outcome as at the end of Quarter 2. The appendices to the Corporate Performance Report provide more detail.
- 3.4 **Appendix B** provides integrated updates on Corporate Plan actions and projects from officers, covering both progress against planned delivery and the impact that has had on the outcome.
- 3.5 **Appendix C** provides updates on operational performance measures, showing this year's performance broken down by month and how this compares to targets, intervention levels and the performance of the previous two years, where possible. This is provided via graphs to make such comparisons simpler and provide a visual indicator of direction of travel. For those who may need to use screen readers to access the information, an accessible table version is available online here:

[Corporate Plan and Performance - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk/corporate-plan-and-performance)

- 3.6 The following table summarises overall progress in delivering Corporate Plan actions for 2025/26 at the end of Q2:

Status of Corporate Plan Actions	Number	Percentage
Green (on track)	41	75%
Amber (within acceptable variance)	14	25%
Red (behind schedule)	0	0%

Note: actions being delivered as/through projects/programmes are not included in this table as their status is being reported via project reporting mechanisms instead, and this avoids any double-counting. Percentages may not sum to 100% due to rounding.

75% of our Corporate Plan actions are reported as on track (green) this quarter. The remaining 25% of projects were reported as being within the acceptable variance (amber), with no actions reported as being behind schedule (red). All 41 of the projects reported as green in quarter two were also reported as green in quarter one. Five of the 14 projects reported as amber this quarter have reduced from reporting as green, and the remaining nine continue to report as amber.

- 3.7 The statuses of Corporate Plan projects at the end of June 2025 are shown in the following table.

Status of Corporate Plan Projects/Programmes	Number	Percentage
Green (on track)	9	75%
Amber (within acceptable variance)	2	17%
Red (behind schedule)	1	8%

Note: this only includes corporate projects which are linked to actions in the current [Corporate Plan](#). Percentages may not sum to 100% due to rounding.

Quarter two has seen a reduction in the number of Corporate Plan projects reporting as green, with 75% (nine) now reporting as being on target. Eight of these projects continue to report as green after quarter one, and one has improved from being within the acceptable variance (amber). Two projects are currently reporting as amber, with one remaining as this status and one falling behind its target. One project is currently reporting as being behind schedule (red).

- 3.8 The latest status of operational performance measures at the end of June are summarised here:

Latest Operational Performance Indicator Results	Number	Percentage
Green (on track)	25	74%
Amber (within acceptable variance)	4	12%
Red (behind schedule)	5	14%

Metric	Result	Direction of Travel (since Q4)
8. The number of households housed through the Housing Register and Home-Link scheme	R	↔
11. The number of new affordable homes delivered	R	↔
15. The number of planning applications over 16 weeks where there is no current extension in place.	R	↓

19. Percentage of household waste reused / recycled / composted	R	↔
32. Staff short-term sickness days lost per FTE	R	↔

Please note: that other metrics are routinely reported internally to other committees (e.g. HR data goes before the Employment Committee and the Corporate Governance Committee receives an annual report on complaints and compliments), copies of these reports can be requested.

- 3.09 The number of households housed through the Housing Register and Home-Link scheme continues to perform below the intervention level. Through September, 270 households have been housed through the scheme. This is due to the number of new homes becoming available being lower than previous years. As new houses become available, we are working hard to get our residents housed. This trend has, in turn, impacted the number of homelessness preventions achieved, with the performance falling below target in the months of July and August. However, this has since bounced back above target due to our work with our partners to deliver more homes and minimise the root causes of homelessness.
- 3.10 While the delivery of affordable housing remains below target this quarter, this is due to external factors beyond our direct control. These include market conditions, developer viability assessments, broader economic pressures such as inflation and interest rates and government funding. While we continue to work proactively with partners to maximise delivery, it is important to recognise that progress is inherently linked to these external dependencies and that most Council's do not achieve their yearly target of affordable delivery matched to demand
- 3.11 The number of planning applications over 16 weeks has performed below the intervention level this quarter, with 43 applications now being over 16 weeks old. Although a significant improvement on the 79 applications over 16 weeks old in September 2024, the target has not been achieved because of a number of sensitive sites which require additional work to be resolved.
- 3.12 In September, a total of 5240.06 tonnes of waste were collected from domestic properties across the district, with 48% of this being either recycled or composted. Year to date, the recycling rate stands at 49.98%, a 3.02% decrease on last year. Although the number of garden waste subscriptions is higher for the 2025/26 period, the amount of garden waste being collected has reduced, mainly due to the exceptional dry period we are experiencing, as recycling is measured by weight this has a direct impact on the overall percentage recycled.
- 3.13 Short-term sickness has decreased slightly compared to quarter one, following a detailed review there is no clear pattern or reason at this point. HR continues to work with managers to address the increase by helping people back into work. This reflects a national trend in short-term sickness increases.
- 3.14 However, the average waiting time between referral and completion of jobs funded through the Disabled Facilities grants has improved by 4.4 weeks compared to last quarter, and by 9.4-weeks compared to the same period last year. The percentage of planning applications processed within 8 weeks or the agreed extension period for major, minor, and household extension applications has also consistently exceeded 95% or higher this quarter. Finally, the number of missed bins is on target, with a missed collection rate of 0.052% of the 1,471,471 bins collected.

4. COMMENTS OF OVERVIEW & SCRUTINY PANELS

- 4.1 The Overview and Scrutiny (Performance & Growth) Panel is due to receive this report at its meeting on 5th November 2025. Comments from the Panel will be shared with Cabinet following the Overview and Scrutiny Panel's meeting.
- 4.2 The Overview & Scrutiny (Performance & Growth) Panel discussed the report at its meeting on 5th November 2025.
- 4.3 Councillor Jennings raised a question around training for AI, asking if this is used by Officers in a structured way or on an ad hoc basis. He also drew attention to Corporate Plan Action 64 of the report, commenting that it was classed as amber but was green previously. He asked how listening to residents is measured and does amber mean this is not happening. The Panel heard that the proper use of AI can be a huge productivity enhancement and an automated service is being introduced to the Customer Service Team as part of an aggressive cost saving project. In response to a query regarding CPA 64, it was confirmed that the Team have joined a County wide service to responding to Local Government Reorganisation (LGR), including sending a series of surveys to residents and interact with FAQ's and information on key questions are available on the website. They also heard that clarification regarding green, amber and red status can be provided to the Panel.
- 4.4 Councillor Catmur praised the report for including the preferred direction of travel and suggested if the Green waste could be normalised by rainfall. The Panel heard that rainfall is a factor but there are many factors and perhaps the target can be reviewed again.
- 4.5 Councillor Corney commented on the delivery of Civil Parking Enforcement (CPE) and questioned why it was showing green. The Panel heard that the green status shows the strategy is in place and the data will be reviewed over six months before conclusions can be drawn.
- 4.6 Councillor Martin referred to PI17, relating to number of business engagements by the Economic Development Team. He would like to have seen more detail regarding the successes of the Team, such as the Huntingdonshire Does Defence event. He also raised a question about PI11, the number of Affordable Houses that have been delivered, noting that the target is predicted to remain at Red. He requested that Councillor Wakeford come back to the Panel to advise how this is going to be addressed.
- 4.7 Councillor Gardener commented on PI23, stating that it would be useful to know where the inspections have taken place and asked for further insight into the grading system. The Panel heard that a methodology and breakdown of the wards visited was provided previously but Officers were happy to share after the meeting. *A paper copy was provided to Councillor Gardener after the meeting.
- 4.8 Councillor also questioned when Civil Parking Enforcement will be rolled out across the District as he is still experiencing issues in his area. The Panel heard this will be taken away and an answer sought. They were also advised that a further update will be provided in a All Member's briefing in the future once more data has been and information is available.

- 4.9 Following the discussion, the Panel were informed that their comments would be added to the Cabinet report in order for an informed decision to be made on the report recommendations.

5. RECOMMENDATIONS

- 5.1 The Cabinet is invited to consider and comment on progress and performance during Quarter 2, as summarised in the **Corporate Performance Report (Appendix A)** and detailed in **Appendices B and C**.

6. LIST OF APPENDICES INCLUDED

Corporate Performance Report, Quarter 2, 2025/26

Appendix A – Cover Report, Quarter 2, 2025/26

Appendix B – Progress on Corporate Plan Actions/Projects, Quarter 2, 2025/26

Appendix C – Operational Performance Measure Graphs, Quarter 2, 2025/26

Appendix D – Accessible Copy of Performance Measure, Quarter 2, 2025/26

CONTACT OFFICERS

Gregory Moore, Performance Coordinator

gregory.moore@huntingdonshire.gov.uk

Steffen Gosling, Business Performance, and Insights Team Leader

steffen.gosling@huntingdonshire.gov.uk